

Media Release



SMEC wins top honours at the 2020 Client Choice Awards

Date: 20 March 2020

We are proud to announce that SMEC has won four categories at the 2020 Client Choice Awards:

- Best Built Environment Firm >\$200m revenue
- Best Professional Services Firm >\$200m revenue
- Most Improved Net Promoter Score®
- Industry award - Best provider to Construction & Infrastructure.

The [Client Choice Awards](#) are a unique endorsement, recognising best practice in the professional services industry in Australia and New Zealand. Winners are determined by clients' ratings, which are meticulously and independently researched by [beaton](#), the leading researcher in Voice of Your Clients services to professional services.

“Our teams work hard every day to deliver an industry-best client experience, and we’re grateful and honoured that this has been recognised through client feedback,” said James Phillis, SMEC Australia CEO. “I want to say a big congratulations to our talented people, as these awards are a credit to their expertise and dedication, and the strength of their partnerships with our clients.”

“We continue to cultivate a client-centric culture across SMEC, through implementing and driving initiatives focussed on technical excellence and innovation,” added Jonathan Powell, National Manager – Clients & Strategy. “We’re excited about the year ahead and committed to continuing to deliver outstanding results by understanding our clients’ needs and exceeding their expectations.”

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